

# Strategic Directions

## 01. Quality Service

Build an adaptable service that is responsive to clients needs

Utilise evidence to inform service delivery

Practise continuous improvement

Enable a capable workforce

## 02. Social Impact

Develop strategies that address systemic barriers to wellbeing

Ensure equity and inclusion to strengthen community capacity

Build an evidence-based approach

Influence policy and systems

## 03. Strategic and purposeful growth

Develop, strengthen and maintain strategic partnerships

Practise evidence-based decision making

Ensure adequate resources, funding stability and financial health

Optimise systems that deliver services effectively

## 04. Sustainable business

Maintain system optimisation

Uphold governance and compliance systems

Build strategic adaptability

Progress an adaptable and resilient workforce

Provide environmentally responsive work practices