COMMUNITY GATEWAY

Strategic Directions

2026 - 2029

COMMUNITY GATEWAY

01. Quality Service

- Build an adaptable service that is responsive to clients needs
- Utilise evidence to inform service delivery
- Practise continuous improvement
- Enable a capable workforce

02. Social Impact

- Develop strategies that address systemic barriers to wellbeing
- Ensure equity and inclusion to strengthen community capacity
- Build an evidence-based approach
- Influence policy and systems

03. Strategic and purposeful growth

- Develop, strengthen and maintain strategic partnerships
- Practise evidence-based decision making
- Ensure adequate resources, funding stability and financial health
- Optimise systems that deliver services effectively

04. Sustainable business

- Maintain system optimisation
- Uphold governance and compliance systems
- Build strategic adaptability
- Progress an adaptable and resilient workforce
- Provide environmentally responsive work practices